

Conditions for Relocations (Australia & New Zealand)

Summary of Rental Conditions

This document contains a brief summary of our rental conditions as well as special conditions for relocation bookings. The full details of our rental contract do apply. Where the relocation conditions vary from the rental contract, the relocation conditions apply. Rates quoted are applicable for Australia and New Zealand.

Rental Charges

Day of pick up and day of drop off are each counted as days of rental regardless of time of pick up and drop off for all our vehicles.

Rental Duration & free mileage

Subject to availability, we are offering the following days applicable per route. The free kilometres included are also shown. Extra kms driven are charged \$0.28/km on return.

ADL	4	5	7	7	6	3	6	4	
1700	ASP	5	5	5	4	5	6	5	
2350	3250	BNE	7	4	6	4	8	3	
4550	2900	4900	BME	6	4	8	5	9	
4025	2475	1950	4120	CNS	5	6	9	5	
3200	1650	3650	2100	2950	DRW	6	6	6	
900	2450	1950	5250	3600	3950	MEL	6	3	
2950	3850	4950	2500	5450	4250	3700	PER	6	
1600	3050	1150	5450	2950	4150	1020	4350	SYD	

AKL	5
1150	CHC

Branches

Apollo has branches in Auckland (AKL), Christchurch (CHC), Adelaide (ADL), Alice Springs (ASP), Brisbane (BNE), Broome (BME), Cairns (CNS), Darwin (DRW), Melbourne (MEL), Sydney (SYD) and Perth (PER). Branches are open seven days a week, 8am to 4:30pm. Branches will be closed Christmas Day, New Years Day and Good Friday. Relocation bookings are to be returned by 3pm on the last day of rental. Late returns will be charged at single daily standard rate applicable for the vehicle type taken if returned by 4:30pm. Double the daily standard rental rate applies if returned after 4:30pm or no-show.

Vehicle Condition on return

The vehicle is supplied clean inside and out, full with fuel and water, and with waste water tanks and toilet (where applicable) empty. It must be returned in the same condition otherwise a cleaning fee of \$500 will be charged. An additional charge of \$150 applies for toilet and waste water tanks if they are not empty on return. As smoking is not permitted in our vehicles, a \$300 fee applies in case somebody has smoked in the vehicle during the rental.

Transfer

Vehicles must be collected and returned to our branches (not airports). Transfers to and from the Apollo depot are not included in the rental price. It is the client's responsibility to get to and from the depot.

**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office
698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia
Telephone

+61 7 3265 9200

Facsimile

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Free Phones

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International:

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Taxes

Our rates include 10% GST and 2.5% stamp duty for Australia, and 12.5% GST for New Zealand.

For New Zealand rentals, a Diesel Recovery Tax will be calculated and collected on return of the vehicle based on the number of kilometres travelled during the hire. The fee per 100km is as follows:

Cars, Hitop 2/3 Berth and Cheapa Campa – Hitop 2/3 Berth	Nil
2 Berth S/T and Cheapa Campa – 2 Berth S/T	NZ\$3.70
4 Berth Motorhome	NZ\$3.90
6 Berth Motorhome	NZ\$4.25

Credit Cards

Our preferred payment method is by credit card. We accept Visa, MasterCard, American Express and Diners Club. American Express and Diners Club will incur an additional 4% surcharge fee on any transaction, Visa and MasterCard have a 1.5% surcharge.

Driver's Licence and Minimum Age

A valid, non-provisional, state, overseas or international drivers licence is required. The licence must be in English for our staff to read. The licence must have been held for at least two years and be valid for the whole length of the rental. If the licence is not in English, an international drivers licence or a valid certified translation is also required. Copies and translations of drivers licences are not sufficient. The original must be shown at time of pick-up when the driver is present.

The minimum age to drive the vehicle is 21 years and the maximum age is 75 years.

Please note all drivers must be present at time of pick-up.

Kitchen and Personal Kits (campervan and Motorhome relocations only)

Each vehicle is supplied with living equipment (such as cooking equipment, eating utensils and tea towels). However, for relocations sleeping bags are only supplied on request at a charge of \$5 each per rental. Alternatively, for \$10 per rental per person we will supply a linen pack (pillow cases, sheets, towels, sleeping bags).

Maps and Campground Guides

Each vehicle is supplied with a Road Atlas as well as campground guides.

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes explaining all the interior and exterior features of the vehicle as well as driving tips.

Apollo Welcome Pack

For relocations, the Apollo Welcome pack is available for purchase at \$5. The pack contains matches, mini shampoo and conditioner, dishwashing liquid, sponge, soap, salt and pepper, coffee, tea and sugar satchels for the first night.

Camp Chairs

\$15 each per rental.

Camp Table

\$20 each per rental.

Camping Kits (car relocations only)

Camping Kits suitable for two people (including a 3 person tent, built-in ground sheet, sleeping bags with personal liners, sleeping mats, pillows, ice box, crockery & cutlery, pots & pans, gas cooker, salt & pepper, containers, tea towels, personal towels, torch, Apollo Welcome Pack, maps and camping ground directories) can be supplied on request subject to availability. For relocation bookings the rate is \$100 per rental.

Baby Seats

One baby seat (must be pre-booked) suitable for children between 6 months and 3 years of age can be fitted to the Motorhome or Car Range. Cost is \$20 per rental. Baby seats cannot be fitted in the Hitop, 2berth or Adventure Campers.

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Booster Seats

Booster seats (must be pre-booked) suitable for children between 3 and 8 years of age can be supplied for the Motorhome or Car Range. Cost is \$20 each per rental. Booster seats cannot be fitted in the Hitop, 2berth or Adventure Campers.

First Aid Kits

A First Aid kit is supplied in every camper or motorhome. If the seal is broken or the Kit is not returned the Kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned. First aid kits are not supplied with cars but available for purchase.

L.P. Gas Refill

The gas bottle(s) is supplied full and can be returned empty to Apollo at the completion of the rental.

Multiple Rentals

If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle.

Travel Restrictions

- * For relocations, all Vehicles can only be driven on sealed/bitumen roads or access roads.
- * Apollo reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions.
- * For relocations, night driving (from dusk to dawn) is not permitted anywhere west of a line drawn between Mount Isa and Adelaide.

While you are on a relocation rental, if you are found to be driving on unsealed roads, driving in restricted areas and/or night driving west of a line drawn between Mt Isa and Adelaide, you will be fined \$1500 by Apollo, even if no damage has occurred to the vehicle.

Change of Vehicle

For relocations, we reserve the right to substitute a different vehicle type in the event of unforeseen circumstances beyond our control rendering the booked vehicle type unavailable. This shall not constitute a breach of contract, however if the substituted vehicle type is unsuitable the renter is entitled to cancel and have their deposit refunded.

Limit of Liability

In the event of no alternative vehicle being available to the renter due to unforeseen circumstances beyond our control, our liability is limited to a refund of the hire charges or deposit paid to us, or in the case of mechanical failure during the rental (unless caused by the renter) the rental paid for the remainder of the hire period. There is no refund for out of pocket expenses, accommodation charges, meals or change of itinerary.

Repairs

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$50 may be affected without authorization and will be reimbursed. For amounts over \$50, Apollo will need to be informed in advance. All vehicles are covered by 24hr emergency roadside assistance.

Traffic Infringements

We reserve the right to charge the renter for any speeding or parking fines, traffic infringements, road toll fines. An additional administration fee of \$75 will apply to cover the costs of processing.

Cancellation Fees

If cancelled within 12 hours of booking - No Fee

If cancelled more than 12 hours after booking or no show for pick-up: \$250 fee

There is no refund for late pick up or early return of vehicle.



Booking Amendments

A relocation fee of \$700 will apply if the return location is amended during the hire. Prior permission is required.

Extra Days

Up to 3 extra days can be booked at a flat fee of \$75 per extra day and are subject to availability. Any additional extra days can be booked at our flex rates subject to availability. Please check with our res team for latest availability and flex rates. Each extra day booked includes an extra 300 free kms. The relocation conditions continue to apply for extra days.

Free fuel offers

Should the chosen relocation involve a "free fuel offer", please ensure this is noted on your contract at pick-up. We will refund the fuel offered on return of the vehicle against receipts, up to the amount noted on the contract, onto your credit card. The receipts must clearly state the amount of fuel purchased, credit card receipts are not sufficient. "free fuel" is only refundable when the vehicle is returned to the correct location on time, has not been involved in an accident, is full of fuel and all other terms of the Rental Contract have been complied with.

Free ferry offers (NZ relocations only)

Should the chosen relocation involve a "free ferry offer", we will book the cheapest available ferry at time of vehicle pick-up. Apollo pays for the ferry costs of the vehicle and the driver. Any passengers travel at the renters expense.

Travel Insurance

We strongly recommend that clients ensure they take out the highest level of Travel Insurance.

PROTECTION PACKAGE

Personal Injury

The Vehicle has third party insurance cover. It is likely that any other vehicle involved in an accident also has third party insurance cover. Depending on the circumstances of the accident, the renter may be entitled to claim for your personal injury against the third party insurance of the party responsible for the accident. The extent of such third party insurance varies in different States and Territories and Apollo strongly recommends that all passengers take out their own Personal Injury Travel Insurance.

If the renter is responsible for the accident the Vehicle's third party insurance should cover the renter for the liability except where the renter has committed a breach of the Vehicle's third party insurance eg drink driving.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Apollo, not at the completion of the rental Period. The Liability will be refunded if Apollo is successful in recovering the cost of the damage from the third party.

Standard Liability

Apollo's rental relocation charge includes a Standard Liability of \$1,000. With this Option a Bond of \$1,000 will be collected.

The Standard Liability can be reduced by purchasing the following Reduction Option:

Relocation Reduction Option

A Liability of \$500 applies. This Option can be purchased by paying to Apollo \$15 per day. With this Option a Bond of \$1,000 will be collected.

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Bond

With the Relocation Reduction Option or Standard Liability a Bond of \$1,000 is payable to Apollo by an open signed credit card imprint with an authorization obtained (sufficient funds must be available) for the amount of the Bond. Personal or company cheques, travelers cheques or cash are not accepted. Please note the deposit paid will not be refunded if there are insufficient funds on the credit card for the bond.

Please note the credit card and the credit card holder (incl. Photo ID, eg passport or drivers licence) must be present on pick-up. The credit card holder must be at least 21 years of age.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused to the Vehicle by the renter's willful conduct.
- Damage to the underbody of the vehicle.
- Damage or loss caused to any personal belongings.
- Damage to the awning, overhead or underbody of the Vehicle.

Rates/Terms/Conditions

Are subject to change without notice.

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